



# Travlaw

Head Office

Lee House

No.1 Lee Lane East

Horsforth, Leeds

LS18 5RF

Travlaw LLP Solicitors, March 2020

## General Statement R.E. Covid-19

t 0113 258 0033

e [Advice@Travlaw.co.uk](mailto:Advice@Travlaw.co.uk)

w [Travlaw.co.uk](http://Travlaw.co.uk)

Hello from the whole team here at Travlaw.

There is a lot of negative news around just now, and we are clearly in unprecedented and trying times. So, we just wanted to try and put a little positivity out into the world and let you know how we're approaching the current crisis.

Firstly, we've been looking after the health and wellbeing of our employees and their families, especially those with vulnerable loved ones. Our Solicitors, Associates, Paralegals and Partners are working remotely, and have had the opportunity to do so for many weeks now. This allows peace of mind for them and continued service to you throughout. We're holding more and more video calls and conferences and investigating better ways to communicate with you all the time. Travlaw were very early adopters of cloud-based resources and flexible working, and those decisions "back in the day" have paid dividends.

Secondly, we're doing all we can to prepare for further measures to be taken, so we can continue to allow our staff to work safely while not compromising the service we provide.

Our operations remain open in full, and our 'phone line will continue to be attended to between 9am – 5.30pm. You can, of course, email us any time at [advice@travlaw.co.uk](mailto:advice@travlaw.co.uk) or via any of the personal e-mails that you regularly use. If you have any questions or need help on any aspect of the law relating to the outbreak, please don't hesitate to call us. We also have a [regularly updated blog](#) with the latest advice for the most commonly asked questions – we recommend you bookmark it, as it will be updated with new information by our dedicated Coronavirus Team.

This will pass eventually! We'd like to thank our own team for the exemplary dedication, hard work and support they continue to provide in truly extraordinary circumstances – what a Team. We are also sending our warmest wishes to the travel industry, and also a big "thank you" for your patience in what we appreciate is a tremendously difficult time. Please do get in touch if we can help.

Stay safe, look after each other ... and wash your hands!

Kindest regards

**The Partners**  
**Travlaw LLP Solicitors**

**YOUR TRAVEL & LEISURE LAW TEAM**

London Office: One Alfred Place, Fitzrovia, London, WC1E 7EB

Associated Offices: Paris, Dusseldorf, Madrid, Milan, Lisbon, Bruges, Limassol, Athens & Vienna

Members Include: Matt Gatenby, BA (Hons). Rivka Hawley ACILEX \*

\* Non lawyer manager.

Travlaw LLP is a limited liability partnership registered in England & Wales (OC342402) and is authorised and regulated by the Solicitors Regulation Authority.

